

Kidney and Hypertension Consultants, Inc.

POLICY: PATIENT RIGHTS AND RESPONSIBILITIES

PATIENT RIGHTS:

This facility and medical staff have adopted the following list of patient rights. This list shall include but not be limited to the patient's rights to:

- Exercise these rights without regard to sex or cultural, economic, educational, or religious background, or the source of payment for his/her care.
- Receive considerate and respectful care.
- Receive information from his/her physician about his/her illness, his/her course of treatment, and his/her prospects for recovery in terms that he/she can understand.
- Receive as much information about any proposed treatment or procedure as he/she may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, the alternate course of treatment or non-treatment and the risks involved in each, and the name of the person who will carry out the procedure or treatment.
- Participate actively in decisions regarding his/her medical care to the extent permitted by law; this includes the right to refuse treatment.
- Refuse treatment to the extent of the law and to be informed of the possible consequences of the refusal.
- Full consideration of privacy concerning his/her medical care program. Case discussion, consultation, examination, and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual.
- Confidential treatment of all communications and records pertaining to his/her care. His/her written permission shall be obtained before his/her medical records can be made available to anyone not directly concerned with his/her care.
- Reasonable responses to any reasonable requests he/she may make for service.
- Responsible continuity of care and to know in advance the time and location of appointments, as well as the physician providing care.
- Be advised if his/her physician proposes to engage in or perform human experimentations affecting his/her care or treatment. The patient has the right to refuse to participate in such research projects.
- Formulate advance directives and have them followed.
- Be informed by his/her physician or a delegate of his/her physician of the continuing health care requirements following discharge from the facility.
- Examine and receive an explanation of his/her bill regardless of the source of payment.
- Have all patient rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.

PATIENT RESPONSIBILITIES:

The care a patient receives depends partially on the patient himself/herself. Therefore, in addition to these rights, a patient has certain responsibilities as well. These responsibilities will be presented to the patient in the spirit of mutual trust and respect.

- The patient must provide accurate and complete information concerning his/her present complaints, past medical history, current medications, and other matters about his/her health.
- The patient is responsible for making it known whether he/she clearly comprehends the course of his/her medical treatment and what is expected of him/her.
- The patient is responsible for following the treatment plan established by his/her physician, including the instruction of nurses and other health professionals as they carry out the physician's orders.
- The patient is responsible for keeping appointments and for notifying the facility or physician when he/she is unable to do so.
- The patient is responsible for his/her actions should he/she refuse treatment or not follow his/her physician's orders.
- The patient is responsible for assuring that the financial obligations of his/her care are fulfilled as promptly as possible.
- The patient is responsible for following facility policies and procedures.
- The patient is responsible for being considerate of the rights of other patients and facility personnel.
- The patient is responsible for being respectful of his/her personal property and that of other persons in the facility.

QUESTIONS OR CONCERNS:

You and your family should feel that you can always voice your concerns. The first step is to share your concerns with your doctor, nurse, or other caregiver. If you have concerns that are not resolved, please contact the office manager at 330-649-9400.